

Civil Subpoena Policy

PolicyWatch Networks, Inc. / eLifeID prohibits the release of subscriber or account information without the express permission from the subscriber, except when required by law, to conform to the edicts of the law, or to comply with legal process properly served on PolicyWatch Networks, Inc. or its eLifeID service.

If you seek the identity and/or account information of a PolicyWatch Networks / eLifeID subscriber in connection with a civil legal matter, you must mail, fax or serve PolicyWatch Networks, Inc. with a valid subpoena.

Submission of Subpoena

PolicyWatch Networks, Inc. is headquartered in Pittsburgh, Pennsylvania and all civil subpoenas should be served or mailed to the following location:

Operations-Compliance
PolicyWatch Networks, Inc.
eLifeID Service
4200 Casteel Drive
Coraopolis, Pennsylvania 15108 U.S.A.

Civil subpoenas can be faxed to:

412.494.0975
Attn: PolicyWatch Networks/eLifeID
Operations—Compliance
Notice to Customer and Response Time

Upon receipt of a valid civil subpoena, PolicyWatch Networks, Inc. will promptly notify the subscriber whose information is sought via telephone or U.S. Mail. If the circumstances are not an emergency, PolicyWatch Networks, Inc. will not immediately produce the subscriber information sought by the subpoena and will provide the subscriber an opportunity to move to quash the subpoena in a court of law. PolicyWatch Networks, Inc. reserves the right to charge an administration fee to the customer by charging the payment method that the subscriber has on file with eLifeID service.

Fees for Subpoena Compliance

PolicyWatch Networks, Inc.—eLifeID will charge the person or entity submitting the civil subpoena for costs related to subpoena compliance. Payment must be made upon receipt of invoice from PolicyWatch Networks, Inc. Checks should be made payable to: PolicyWatch Networks, Inc.

Subpoena Compliance Fee Schedule:

- Research: \$95.00 per hour
- Copies: \$.40 per page
- Shipping / Mailing: Cost as invoiced to PolicyWatch Networks, Inc.

The person or entity submitting the civil subpoena must designate how the information is to be returned. If no such instruction is provided, PolicyWatch Networks will use the least expensive method of shipment.